

DIR FY 19 AUDIT MANAGEMENT SERVICES TRANSITION



Questions & Answers

Get answers to all your questions fast here from our most Frequently Asked Questions.

FAQ's

Below is a compilation of questions received during the DIR Procurement & Technology Webinars for Agency Procurement & Technology Professionals held on March 15, March 22, and April 5, 2018.

1. As we transition, would we need to coordinate with SAO regarding whether the current vendor will allow us to access to current files and data through their TeamMate application?

Answer: Yes. You are encouraged to work with SAO to determine what type of access to your agency files would be allowed under the current FY 18 agreement with SAO and Wolters Kluwer.

2. Currently we all audit documentation within the TeamMate database, will we have access to this database after the contract if TeamMate does not get the contract? Any transition ideas from TeamMate to another vendor?

Answer: Agencies will have access to their data but not the teammate products. You are encouraged to contact the vendor for support in archiving or securing your data in the event of a transition of services to another vendor.

3. Does the RFP include cloud and non-cloud services?

Answer: The solicitation includes requests for both offerings.

4. Can you speak in a little more detail of what audit software product categories you are addressing?

Answer: The current solicitation includes general software products which includes, but not limited to Commercial off the Shelf (COTS) and Software-as-a-Service (SaaS) solutions for Audit Management software services, licenses, on-premise and cloud services, hosting services, training, implementation and data tools and analytics.

5. Who is the workgroup made up or what groups is it made of?

Answer: The workgroup is made up of several internal auditors from a variety of state agencies.

6. What contingencies will be in place in the event of delays in contracting?

Answer: At this time, since the procurement is still in the open market, it is too early to determine which contingency will be activated in the event of a delay in contracting. DIR is committed to being proactive and mitigate procurement and contracting risks for our customers.

7. At this time, are there any vendors that have submitted audit software information for consideration in the bid process?

Answer: As of April 5, 2018, the procurement is still open and active on ESBD. We don't have any information to share at this time.

8. Would the contingency for software licensing for TeamMate be that we would each have to contract with Wolters Kluwer directly?

Answer: The current contingency would require that state agencies follow existing state procurement requirements for acquiring their audit management software and services under the DIR Cooperative Contracts Program.

9. We've been using TeamMate, but maybe there is a different software that might meet our needs. Will there be an opportunity to evaluate the other software offerings? The short 6/1-8/1 deadline for procurement is a challenge. Otherwise, we might just go with TM again in the interest of time. Will vendors make their software available for at least a quick review?

Answer: Yes. There is a 90-day open procurement period for agencies to explore offerings by each service provider.

10. What would I need to do if I do not currently have any audit management software?

Answer: Agencies are encouraged to search the DIR Cooperative Contracts if they are interested in purchasing audit management software after June 15, 2018.

11. Is there a possibility to extend our TeamMate deadline (3-6 months), while we work out audit software solution and evaluation?

Answer: Unfortunately, there are no additional renewal options or contract extensions beyond August 31, 2018 on the existing contract.

12. How do we sign up to receive news on the transition activities?

Answer: DIR will post Audit Management Procurement Updates on the Hot Topics webpage. In addition, webinar participants have automatically be added to the email database to receive communication and updates on the transition activities.

13. Will we have a separate contract with TeamMate to keep our old database for records retention? But if we don't have access to TeamMate software, we can't access the database.

Answer: At this time, it's too early to determine if a separate contract is required for records retention in the current TeamMate environment.

14. What if the use of TeamMate will be needed to continue to coordinate with other external agencies, can the current contract be renewed?

Answer: Unfortunately, there are no options for renewals or contract extensions on the current SAO and TeamMate contract beyond August 31, 2018.

15. When will SAO provide information on the TeamMate contract closeout activities?

Answer: SAO anticipates contract closeout activities to begin on July 1, 2018.